

QUALITY POLICY



Kane aims to provide defect-free products and services to its customers on time and within budget.

The company operates a Quality Management System in accordance with BS EN 9001:2015 requirements, including aspects specific to the supply of Mechanical and Electrical Services.

The Management is committed to:

- 1 Developing and improving the Quality Management System
- 2 Continually improving the effectiveness of the Quality Management System
- 3 Evaluating and correcting non-conformances
- 4 Achieving customer satisfaction

Management has a continuing commitment to:

- 1 Establish the Quality Policy and set measurable objectives, ensuring all relevant statutory and regulatory requirements are met
- 2 Ensure the availability of resources to implement the system
- 3 Communicate the policy throughout the organisation
- 4 Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- 5 Ensure that Management Reviews are held to monitor progress and use the information obtained through internal auditing to measure the effectiveness of the Quality Management System

The organisation will constantly monitor its quality performance and implement improvements where appropriate.

This Quality Policy will be regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are available to all members of Staff within the Staff Handbook. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of Staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Signed:

A handwritten signature in black ink, appearing to read "Cathal McMullan".

Cathal McMullan

Managing Director

Date: 16 December 2019