

## Job Description

Position Description			
Job Title	Aftercare Electrician		
Department	Service and Maintenance		
Reporting to:	Aftercare Manager		
Location	London Sites		
Hours	40		
Scope of Role	<ul> <li>You will be a presentable, conscientious electrician willing to play your part in the Aftercare department of a large M&amp;E company who operate in the new build development market.</li> <li>You will be required to attend properties in a company van all over London and surrounding areas in a timely manner where jobs will be supplied to your work calendar, job reporting/updating will be carried on completion of your visit.</li> <li>Working hours are Monday-Friday and you will be required to be on call after hours one week per month where you will pay extra for.</li> <li>In return we offer a competitive salary, pension scheme, healthshield, training and progression within the company</li> <li>Due to the winning of significant contracts we are able to offer long term work for the right person</li> </ul>		

Position Relationships	
Aftercare Manager	Aftercare Electrical Supervisor
	Aftercare Electrician

## **Key Responsibilities**

- Attend and rectify defects in a timely manner
- Communicate well with colleagues, residents and clients
- Attend live sites, carrying out inspections identifying potential issues before becoming



defects

• Complete job report sheets to a high standard

## **Person Specification**

	Essential	Desirable
Qualification	Must be time served with previous experience in domestic electrical installations. C&G or equivalent qualification CSCS card	18 <sup>th</sup> Edition Testing and Inspection
Experience & Knowledge	<ul> <li>2-3 years' experience in domestic environment</li> <li>Minimum 1 year experience in a customer facing environment</li> <li>Understanding of building services systems.</li> <li>Comfortable using a tablet and ability to complete digital reports/job-sheets</li> <li>Full UK driving licence</li> </ul>	<ul> <li>5+ years' in domestic environment</li> <li>Extensive track record in a customer and client facing role.</li> <li>Detailed knowledge in building services systems including but not limited to FA, smoke vent building management systems.</li> <li>Full clean driving licence</li> </ul>
Abilities & Skills	Ability to work on own initiative	Consistently resolve issues on a first time fix and maintain excellent KPI's
	Ability to problem solve and fault find	Take the lead in a clear concise manner when communicating to clients, residents and colleagues
	Working as part of a team	



Excellent attention to detail	
Excellent communication skills	
Presentable and work in a clean and safe manner while in peoples homes	